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Interlibrary Lending of Whole Ebooks

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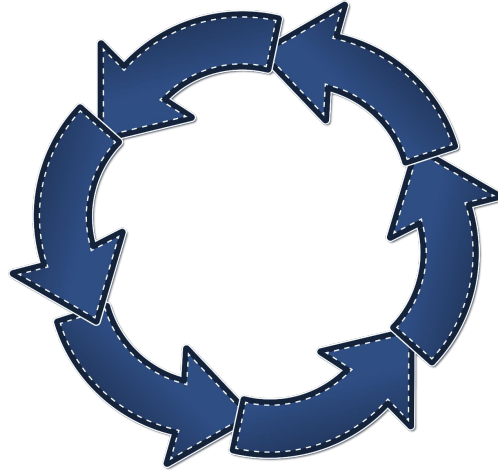
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Interlibrary Lending of Whole Ebooks



Presenters



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Overview

- Whole ebook lending = single PDF securely transmitted to patron without DRM restrictions
- UConn has been lending whole ebooks since Jan 2019
- Partners: Brill, De Gruyter, Edward Elgar, Gale, Sage, T&F, Wiley



Licensing

- Raise this goal when partnering with new publishers
- Time to coincide with large-scale new acquisitions
- Obtain explicit license clause or documentation
- Advocate at every meeting with vendor reps



Language

- “Licensee [may] send an insignificant amount of content, including full eBooks or portions thereof, via noncommercial interlibrary loan services.” - De Gruyter
- “Requests for whole electronic books may be fulfilled under this Section 4” Interlibrary Loan Clause. - Brill
- “Whole ebooks published by Cengage are subject to this Section 2.2f.” - Gale



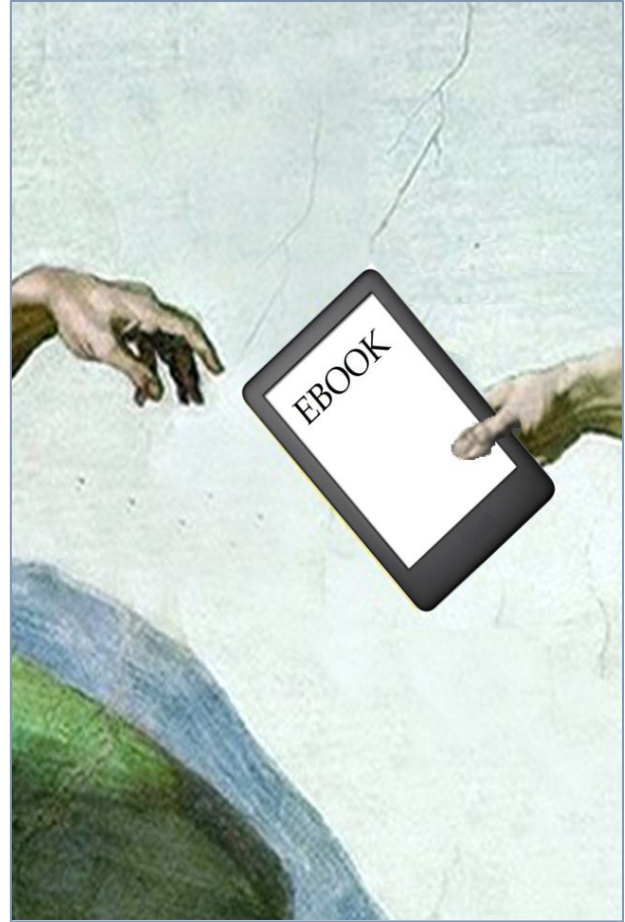
Negotiation

- Highlight benefits for the publishers
 - Little market impact
 - Industry leadership
 - Making the sale
- Explain why this is a priority for you
- Describe your ILL lending process
- Invoke other publisher partners
- Cite parallel industry shifts



ILL Workflow

- Indicate lendable ebooks when providing holdings to RapidILL
- Rapid imports URL into request call number, provider name into location and notes fields
- IDS Logic searches the fields and routes requests to ebook queue



ILL Workflow, cont.

- Change request & document types
- Remove due date
- Download book
- Deliver via Odyssey

The screenshot displays a web-based interface for managing Interlibrary Loan (ILL) requests. The top navigation bar includes tabs for PubMed/Docline, OCLC, History, Z39.50, Primo Search, Google Search, Detail, and OCLC AE. The 'Detail' tab is active, showing 'General Request Information'.

General Request Information:

- Transaction Number: 951403
- Username: Lending
- Transaction Date: 3/3/2020 11:33 AM
- Delivery Method: Hold for Pickup
- Service Level: Regular
- Billing Account: [empty]
- Req Type (change to Article for e-books): ☒ Article ☐ Loan
- Service Type: [empty]
- Not Wanted After: [empty]
- Site: [empty]
- Shipping Options: Mail
- Doc Type (change for e-books): E-Book

Article Info:

- Journal Title: [empty]
- /Volume/Issue: [empty]
- Month/Year/Pages: [empty] 2015 [empty] Pages [empty]
- Article Author: Gibson, James
- Article Title: The ecological approach to visual perception
- Original Journal Title: [empty]
- Item Author/Publisher: [empty]
- Item Place/Edition: [empty]

Item Information:

- Call Number: http://rapid.exlibrisgroup.com/re
- Location: Taylor & Francis E-Books
- Due Date (BLANK if e-resource): [empty]
- Reason For Cancellation: [empty]
- Barcode: [empty]
- ISxN: 9781848725775
- Special Instructions: [empty]
- Max Cost/Pieces: [empty] 1

Log:

Date	Note	Type	Added By
3/3/2020 10:50 AM	[Title] = [The ecological approach to visual perception [electronic resource] James J Gibson]. [TN Title] = [The ecological approach to visual perception]. Item availability was unknown.	System	System
3/3/2020 10:50 AM	IDS Logic::LogicRule::EBookLendingRouter::Processed	System	System

ILL – Additional Considerations

- Removal of ebook deflection = requests for lendable and *non-lendable* content = more cancellations
- Longer books may be difficult to deliver
- Print books may appear in queue



University of Connecticut (UConn)

Profile Collections Policies (10) Schedule Contacts

Last updated Monday, July 1, 2019 2:30:06 PM EDT

Deflections

E-Books

Requests: Loan
Deflection Type: Enable Real Time Deflection

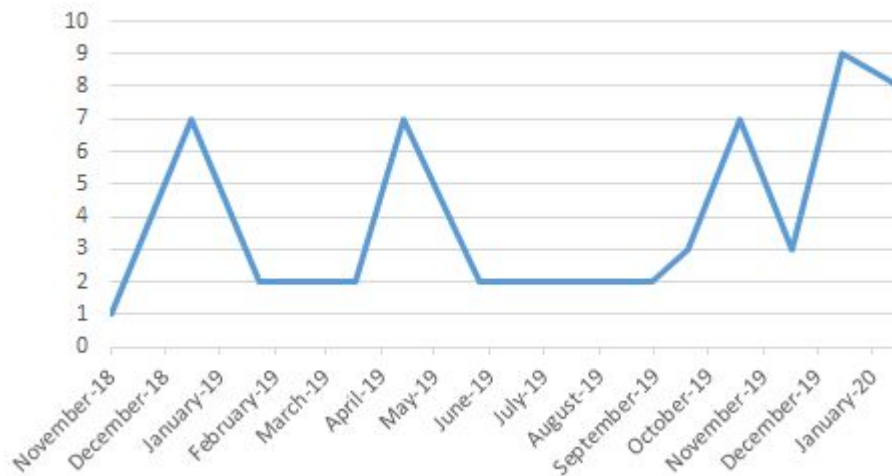
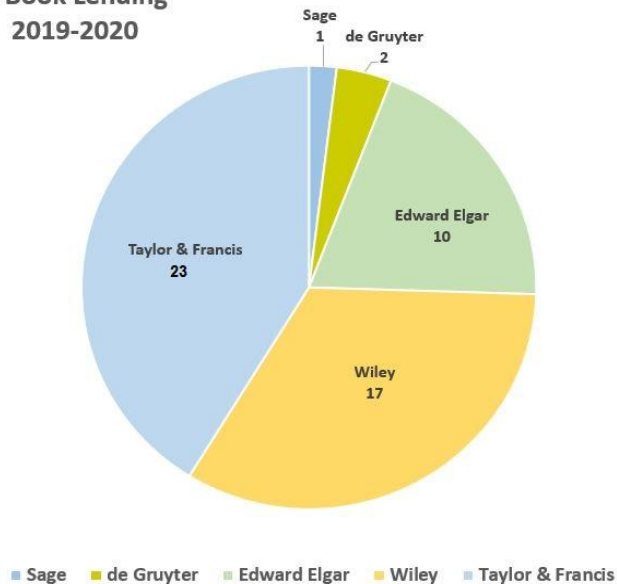
Note:

FEES BORROWERS ITEMS

Item Information	
Call Number	http://rapid.exlibrisgroup.com/redirect?hid=ITZjdmN
Location	Safari Books Online from O'Reilly Media
Due Date (BLANK if e-resource)	
Reason For Cancellation	Non-circulating
Barcode	
ISBN	9781491962268

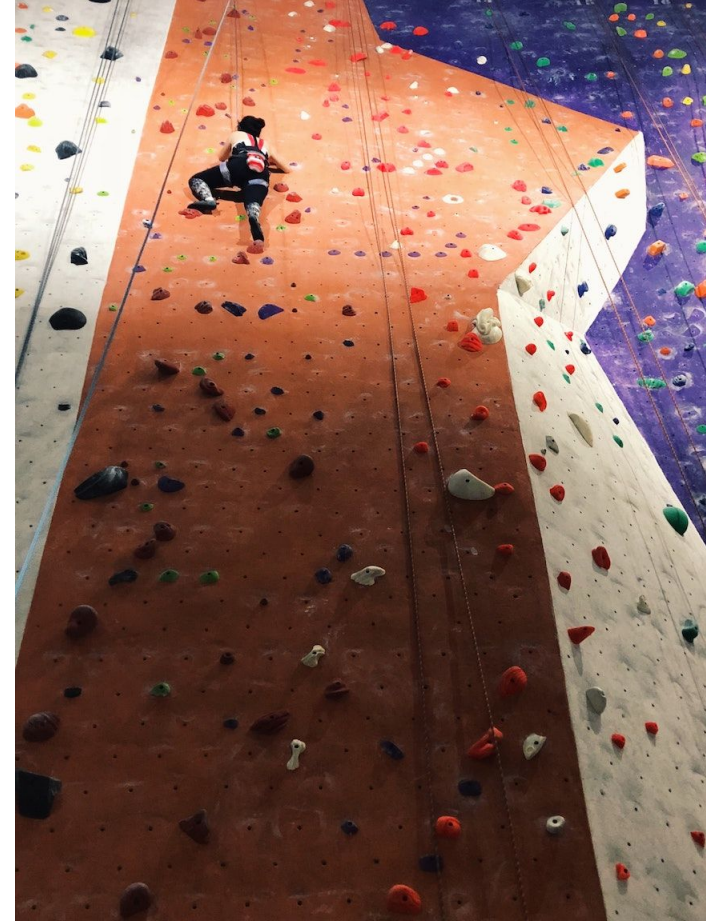
Lending Volume

E-Book Lending
2019-2020



Challenges

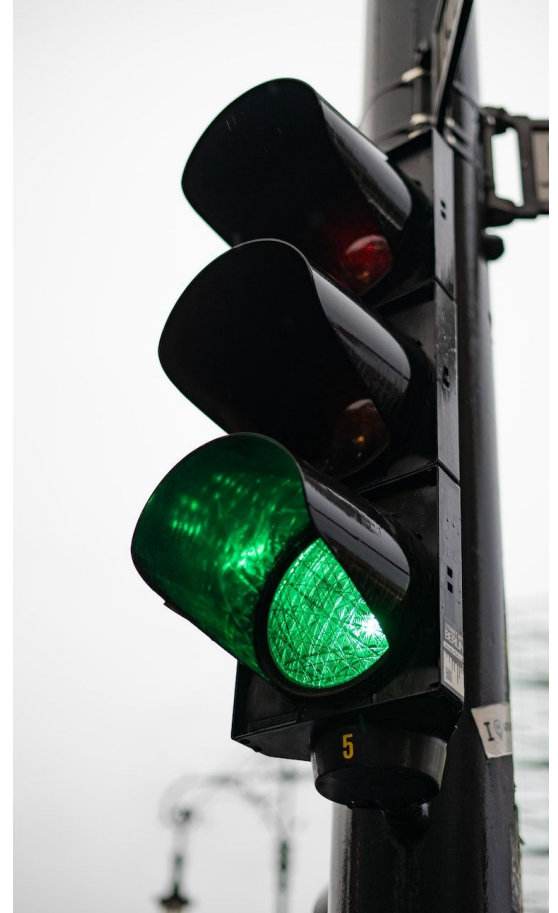
- Work around system limitations
- Download one chapter at a time
- Lend only DRM-free books
- Staff training and analytics



Future Directions

- Principle for publisher negotiations
- Discussions with system vendors to build infrastructure for lending
- Advocate and invest in DRM-free

Whole ebook lending is transformative too.



Questions?

