UConn Library Presentations

UConn Library

3-9-2020

Interlibrary Lending of Whole Ebooks

Michael Rodriguez
University of Connecticut, michael.a.rodriguez@uconn.edu

Erika McNeil
University of Connecticut, erika.mcneil@uconn.edu

Stanley Huzarewicz
University of Connecticut, stan.huzarewicz@uconn.edu

Interlibrary Lending of Whole Ebooks
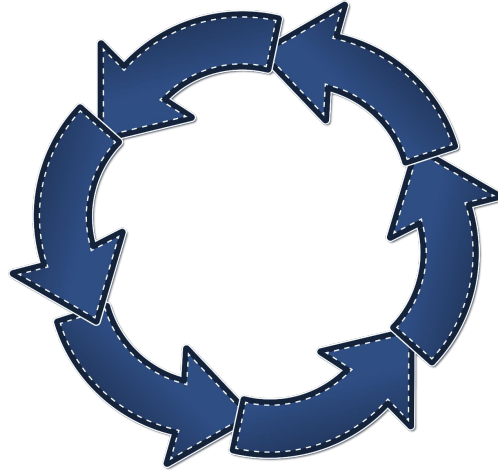
Presenters

Stanley Huzarewicz
Interlibrary Services
Librarian

Erika McNeil
Head of Interlibrary
Services

Michael Rodriguez
Collections Strategist

UCONN
LIBRARY

Overview

- Whole ebook lending = single PDF securely transmitted to patron without DRM restrictions
- UConn has been lending whole ebooks since Jan 2019
- Partners: Brill, De Gruyter, Edward Elgar, Gale, Sage, T&F, Wiley

Licensing

- Raise this goal when partnering with new publishers
- Time to coincide with large-scale new acquisitions
- Obtain explicit license clause or documentation
- Advocate at every meeting with vendor reps

Language

- "Licensee [may] send an insignificant amount of content, including full eBooks or portions thereof, via noncommercial interlibrary loan services." - De Gruyter
- "Requests for whole electronic books may be fulfilled under this Section 4" Interlibrary Loan Clause. - Brill
- "Whole ebooks published by Cengage are subject to this Section 2.2f." - Gale

Negotiation

- Highlight benefits for the publishers
  - Little market impact
  - Industry leadership
  - Making the sale
- Explain why this is a priority for you
- Describe your ILL lending process
- Invoke other publisher partners
- Cite parallel industry shifts

UCONN
LIBRARY

ILL Workflow

- Indicate lendable ebooks when providing holdings to RapidILL
- Rapid imports URL into request call number, provider name into location and notes fields
- IDS Logic searches the fields and routes requests to ebook queue

EBOOK
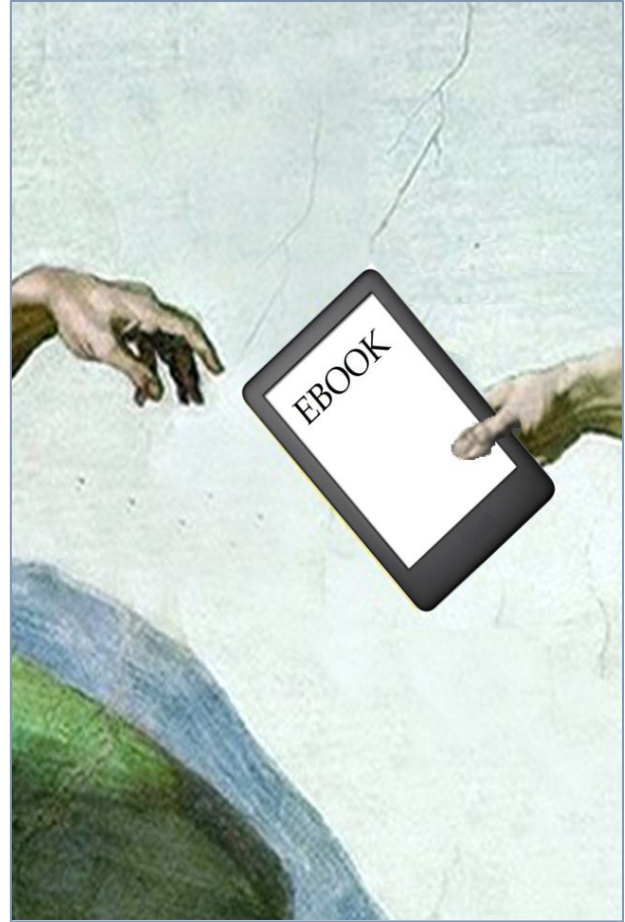
ILL Workflow, cont.

- Change request & document types
- Remove due date
- Download book
- Deliver via Odyssey

ILL – Additional Considerations

- Removal of ebook deflection = requests for lendable and *non-lendable* content = more cancellations
- Longer books may be difficult to deliver
- Print books may appear in queue

Lending Volume

E-Book Lending 2019-2020

Sage 1
de Gruyter 2
Edward Elgar 10
Wiley 17
Taylor & Francis 23

Legend: Sage, de Gruyter, Edward Elgar, Wiley, Taylor & Francis

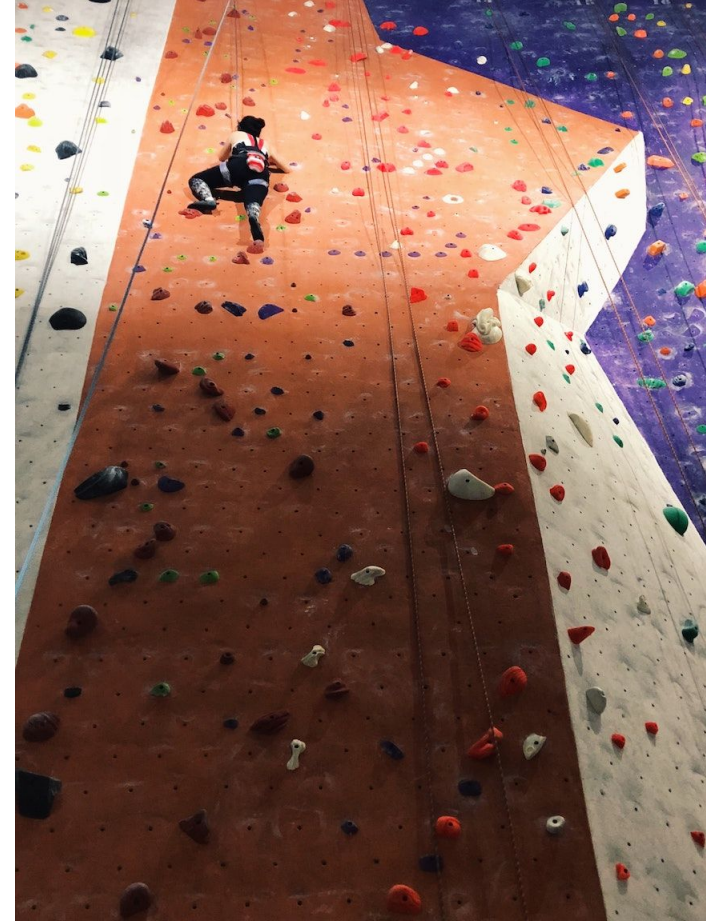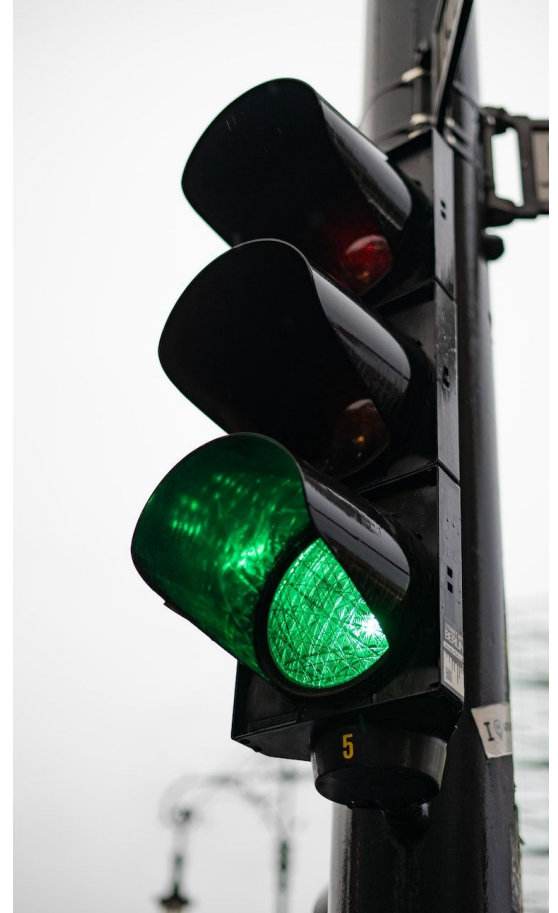UCONN LIBRARY
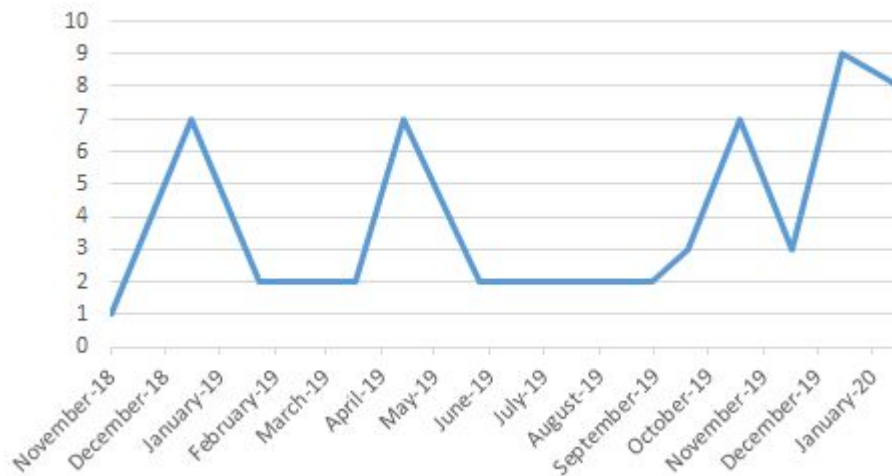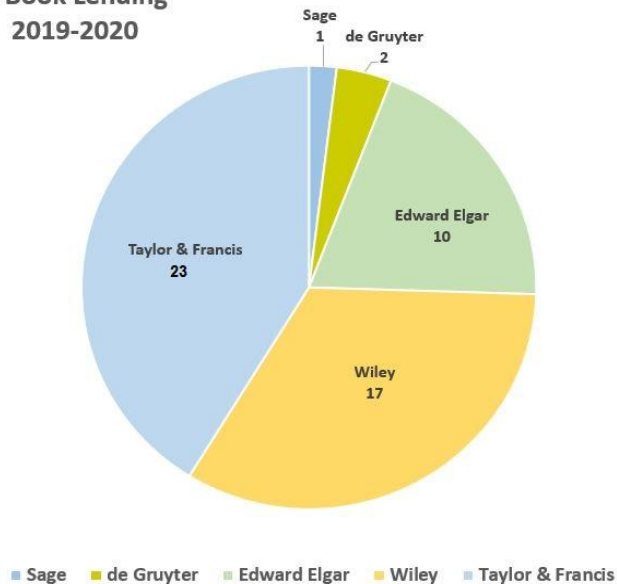
Challenges

- Work around system limitations
- Download one chapter at a time
- Lend only DRM-free books
- Staff training and analytics

Future Directions

- Principle for publisher negotiations
- Discussions with system vendors to build infrastructure for lending
- Advocate and invest in DRM-free

Whole ebook lending is transformative too.

Questions?

UCONN
LIBRARY